

Frequently Asked Questions: Prescription Drug Benefits

Q: Which company administers our prescription drug benefits?

A: OptumRx, which purchased Catamaran, administers the retail and mail service pharmacy benefits. BrivoRx administers the specialty pharmacy benefits (see below).

Q: What are the copays?

A:

Retail Pharmacy Copays		30-Day Supply
	Tier 1- Generic	0*
	Tier 2- Preferred	\$20
	Tier 3- Non-Preferred	\$35

*At the third retail pharmacy fill and each refill thereafter, the Generic copay is \$10. Exceptions to the generic copay requirement for chronic medication refills at retail will be allowed for certain drug categories. Those drug categories will be subject to no copay at retail at and after the third fill. These drug categories include, but are not limited to, medications for ADHD. Additional categories may be added by the Joint Health Benefits Committee.

Mail Service Pharmacy Copays		31-90 Day Supply
	Tier 1- Generic	0
	Tier 2- Preferred	\$25
	Tier 3- Non-Preferred	\$60

Q: When should I use a retail pharmacy and when should I use the mail service pharmacy?

A: Use a retail pharmacy for a prescription for an acute illness like strep throat or bronchitis. The mail service pharmacy is for maintenance medication for a chronic condition such as high blood pressure or diabetes. In addition, if your doctor prescribes a new medication for a chronic condition, have him/her send a 30-day prescription to a retail pharmacy first, to make sure the drug works for you and doesn't cause side effects. When you and your doctor decide the new drug is working, he/she can send a 90-day prescription with 3 refills to the mail service pharmacy.

Q: How can my doctor send a prescription to the mail service pharmacy?

A: Your doctor can send a 90-day prescription with 3 refills any of the following three ways:

- Electronically (eScribe) to OptumRx

- Call toll-free 1-800-791-7658
- Fax toll-free to 1-800-491-7997

Note: Effective March 27, 2016, New York requires all prescriptions to be sent electronically by prescribers to a pharmacy to be filled. This includes prescriptions for controlled drugs, for which a secure computer application is required for both the prescriber and the pharmacy. The OptumRx mail service pharmacy does have the required secure application. Prescriptions for controlled drugs may be filled at a retail pharmacy but are limited to a 30-day supply.

Q: Where can I find more information about my prescription drug benefits?

A: A useful resource is <https://www.optumrx/mycatamaranrx.com/PortalCentral/>. First register and choose a user ID and password. The website includes:

- Manage My Prescriptions—shows claim history with available refill information and auto-refill option
- Drug Lookup
- Pharmacy Locator
- Forms/Documents—including Home Delivery FAQs

You will only see prescription information for yourself and any dependents under age 18 due to HIPAA privacy requirements.

If you have a smart phone you can download the mobile app for iPhone or Android or search OptumRx/CatamaranRx in your app store. Use the same user ID and password you created for the website.

Q: What is the specialty pharmacy for?

A: The specialty pharmacy, BriovaRx, is for high-cost prescription drugs that may require special handling, extra patient monitoring, and/or coordination with the doctor. Often the medication is for patients with complex disease conditions. Medications in specialty pharmacy range from oral to brand new injectable and genetically engineered products. The diseases include cancer, multiple sclerosis and rheumatoid arthritis. For more information visit <https://briovax.com/index.html> or call 1-855-427-4682.