

## How to Find a Participating Outpatient Lab

Effective January 1, 2016, Blue Shield changed their participating (par) laboratory service from LabCorp to Quest Diagnostics. LabCorp is no longer a par lab in the Blue Shield provider network.

This arrangement does not apply to lab services provided during emergency room visits, inpatient hospital stays, and outpatient day surgeries. The laboratory network change does not affect enrollees who live or receive services outside Blue Shield's service area.

If your doctor participates in the Blue Shield network, he/she is aware of the change and is required to use participating lab services. If your doctor does not participate in the Blue Shield network, it is your responsibility to inform him/her that you must use Quest to avoid out-of-pocket charges.

If you currently have a standing lab order at LabCorp, you are eligible to receive laboratory services from LabCorp for a ninety (90) day transition period from January 1, 2016 through March 31, 2016. After your transition period ends, you will need a new standing lab order from your doctor to use at Quest Diagnostics.

If you need help finding a Quest Diagnostics lab, call toll-free **1-800-888-1238**. You can save time and avoid waiting by scheduling an appointment for lab services at the toll-free number **1-800-888-1238**. Although walk-ins are accepted, some staff have reported long waits at certain times when they did not have an appointment.

The Quest website at <http://www.questdiagnostics.com/home/patient-home.html> has a **Find a Location** tool to select a convenient site. You can also schedule an appointment on the website using the **Make an Appointment** link.

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